

Why 848 Group?

Join a rapidly growing Managed Services department, with a leading provider of Business Changing IT.

JOIN A RESPECTED TEAM

848 are a dominating player in the industry. As well as holding 13 Gold and 4 Silver Microsoft Competencies, and a wealth of accreditations, 848 also have high-profile partnerships with industry leaders such as Ricoh and Deloitte.

We also take pride in our non-profit work with Alice Charity and educational facilitators as a Microsoft Education Reseller.

JOIN A VALUED TEAM

848 is continuously raising the bar for software, hardware and services provision. Our outstanding growth has partly been due to our values and company culture.

We believe in a healthy work/life balance and facilitate remote and flexible working. We can offer exceptional professional development opportunities and further training, guided by an accomplished and highly experienced leadership team.

You can also enjoy a modern and relaxed working environment, that has a friendly, people focussed ethos.

If you want to help disrupt the Cloud IT market, or make a tangible impact to an already dynamic, flourishing business, then a growing career with 848 is the goal you need to set.

Contact us today!

COMPANY

The **848** Group

LOCATION

Unit 7 Marconi Gate,
Staffordshire Technology Park
Stafford
ST18 0FZ

SERVICES

IT Professional Services,
Dynamics 365 Experts,
**Experienced Managed Support
Provider (MSP)**

NUMBER OF STAFF

50+

KEY CONTRACTS



MATT JACKSON

FUNCTIONAL CONSULTANT (DYNAMICS 365 SPECIALIST)

"I believe we stand out from the competition as we lead with a client's needs and requirements in mind; rather than pigeon-holing clients by vertical or industry for ease of delivery.

Instead, we pride ourselves on being able to speak frankly and honestly to clients about what it is they require and how best to achieve this – relying on the wealth of experience and skills in our professionals throughout the four pillars of the group."

Specialist Functional Consultant

Competitive Salary that reflects experience and qualifications



THE OPPORTUNITY

Join a rapidly growing IT Professional Services provider, offering exceptional professional development opportunities, training, a modern and relaxed working environment, and a friendly, people focused culture.

With a reputation for delivering business changing IT to a wide variety of clients, in both direct customers and SI partnerships 848 is increasingly disrupting the Managed IT Services (MSP) market.

THE ROLE

The Specialist/Senior Functional Consultant is responsible for working closely with their clients to understand the business, determine its requirements and own the creation of a full solution design. This includes the configuration of the application in line with the business requirements, ensuring usability and ensuring key outputs such as design documentation, are generated in collaboration with other consultants as needed.

Understand the Business

Understand what [capabilities] the business does and how [processes] the business does it. Specialist knowledge in Finance. Knowledge of one or more of Purchasing, Inventory, Planning, Assembly Management, Manufacturing and Warehouse Management would be welcome. Prepare catalogues, matrices, views and consolidating documents to describe the business in ways suitable to support a solution design and communicate understanding to the client.

Determine the Requirements

Engage with the client to understand the problems and opportunities. Create logical and technical business models that can be achieved by use of the agreed software components. Typically provides a high level design that satisfies the needs of multiple audiences from business stakeholders to technical designers. Clearly highlight where the software components will require customisation or extension to satisfy requirements.

Own creation of a full solution design

Engage with the technical resources to coordinate and consolidate all information about the solution into a full low level solution design. Manage the technical resources and guide on appropriate use of a solution framework to ensure all relevant aspects of a solution are addressed.

Configure the application in alignment with business needs

Configure the solution to meet the documented configuration created in the low level solution design. Coordinate with technical resource and provide design guidance to facilitate providing a solution that matches the design. Capture and manage deviation from the original design and engage with the change process.

Ensure Usability

Create training plans to cover all relevant roles and deliver to the client. Consider the need to run and manage the solution as well as how to operate it.

Key Outputs

High level designs covering business, information, application functions, integration. Augment this with information on servicing, security, infrastructure. Augmented information commonly supplied by other consultants but remains under the control of the functional consultant. Low level design covering all domains. Typically not responsible for generating all the content but accountable for preparing the document and coordinating the efforts of other consultants. Production of various detailed artefacts to support the designs such as process flows, data flows, roles and privileges etc.

Functional Consultant Skills

Inquisitive by nature with a desire to understand how things work. Methodical in approach with good documentation and customer facing skills. Strong analytic skills and ability to challenge client thinking and propose

CORE SKILLS



ACCOUNTING
+ FINANCE



WORKFLOW
+ PROCESS



SECURITY



SOLUTION DESIGN
+ DOCUMENTATION



PROCESS
DOCUMENTATION

APTITUDES AND ATTRIBUTES

- **D365 NAV or Business Central**
- Associated common products [if applicable]

APTITUDES AND ATTRIBUTES

- **Excellent written and oral communication skills**
- Able to manage own time effectively and work under pressure to tight deadlines
- **Able to manage the demands of numerous tasks**
- High level of initiative and work well in a team environment
- **Handles stressful situations and deadline pressures well**
- Plans and carries out responsibilities with minimal direction
- **Self motivator and able to motivate others**
- Diplomatic when faced with issues

OTHER REQUIREMENTS

- **Willing to undertake further training to fulfil the requirements of the role**
- Continuous development of technical skillsets
- **Willing to work additional hours to meet the demands of the role**
- May be required to travel on company business ad-hoc basis